

# Welcome To Ramada



## Tour Group Specialists

**Thank You for choosing Ramada we are proud to serve your tour and accommodation needs, Ramada provides you with the experience, expertise and conference facilities to make your event a success.**

Your success and your guest's satisfaction is our ultimate goal.

606-789-4242

[www.ramadapaintsville.com](http://www.ramadapaintsville.com)

Facebook @ Ramada Paintsville Ky

## **A TOUR GROUP FRIENDLY HOTEL & CONFERENCE CENTER**

- SPECIAL GROUP RATES FOR TOUR GROUPS @ 30% OFF DAILY RATE
- RESERVED PARKING FOR TOUR BUS
- RED CARPET WELCOME
- FREE BAGGAGE HANDLING
- FREE WELCOME BAG FOR EACH GUEST  
(Compliments of Paintsville Tourism and Main Street Association)
- EXPRESS CHECK IN & CHECK OUT
- FREE HOSPITALITY SNACKS in EACH GUEST ROOM
- FREE KY STYLE BREAKFAST EACH MORNING
- TOUR ESCORT & DRIVER STAY FREE & EAT FREE



# TOUR POLICIES & PROCEDURES

The RAMADA and CONFERENCE CENTER enjoys working with groups and event planners to make their event as pleasant as possible. Our catering department offers a Wide selection of delicious foods for your banquet needs.

BANQUET PRICING POLICY: Menu selections should be submitted to the sales office at least two weeks prior to the function. A guaranteed number of persons to be served is required seven (7) days prior to the event. Food will be in the amount of 10% over your specified guarantee. The groups will be required to pay for the guaranteed number of guests. All banquet prices are subject to an overall \$50 setup fee, 9% tax unless you are state tax exempt and present a tax exempt certificate and a service charge of 18% of the total food and beverage will be added to the bill. Due to varying economic conditions, all prices quoted are subject to change prior to confirmation of your event.

FOOD AND BEVERAGE: In conforming to Kentucky Health Ordinances, NO Food or Beverage items may be brought into banquet areas by the patron or its guests.

PAYMENT AND BILLING: Payment at the beginning of the function is required unless prior credit arrangements have been made with the Hotel Management. After your function, an itemized bill with any additional items will be presented for your signature with payment due upon receipt of invoice.

# GROUP BOOKING POLICIES & PROCEDURES

ROOM RATES: Quotes are assessed based on the number of reserved sleeping rooms stated in the contract. If the actual net number of sleeping rooms is reduced by more than ten percent (10%), management reserves the right to reassess and re-establish a revised room rate.

DEPOSIT/ROOMING LIST/PAYMENT: The specific deposit and payment terms are outlined in the contract. It is understood that all payments must be made in U.S. dollars. If any portion of the Hotel charges is to be billed, prior credit approval must be obtained from the Hotel. Each group member prior to departure must pay all incidental charges from the hotel. Credit policy is net 10 days.

CANCELLATION POLICY: Should cancellation of the rooms become necessary, the Hotel must receive cancellation notification in writing prior to the cancellation date indicated on the Rooms contract.

If a cancellation occurs after that date, the refunding of any deposit or monies received, as prepayment will be made at the discretion of the Hotel. The customer may also be liable for the payment of additional penalties if the Hotel's liability to resell the sleeping rooms or meeting space is impaired because of a late cancellation.

BAGGAGE HANDLING: Baggage handling is subject to the rates and condition outlined on the contract. If baggage must be stored or re-handled, an additional charge may be added.

HOTEL ARRIVALS AND DEPARTURES: During periods of high occupancy, group rooms may not be available upon arrival. Rooms will be made for groups check-in as soon as possible. Normal check-in is 3:00pm. Checkout is 11:00 am.

EXTRA PERSONS, ROLLAWAYS, AND CRIBS: There is no charge for children under the age of 12, providing they share the same room with their parent(s) with existing bedding. There is no charge for cribs and a \$10.00 charge for rollaway.

ALTERNATIVE ACCOMMODATIONS: The Hotel reserves the right to accommodate the group, or any part thereof, in another hotel of equivalent or better standing as determined in the reasonable judgment of the Hotel for the duration of the group's stay or any part thereof at no extra charge to the agent, regardless of the price alternative accommodations.

# AMENITIES

The RAMADA and CONFERENCE CENTER is located in downtown Paintsville. "The City Between the Lakes", is located just off route 23, on "The Country Music Highway". The hotel is within walking distance to a hospital, school, business district, and the Annual Apple Festival.

We specialize in meetings, banquets, conferences, conventions, weddings & receptions. We can provide flexible meeting facilities to suit any need, from our Executive Board room to our Garden Atrium seating 450 people.

We have 130 guest rooms, which include Two-Room suites, and our beautiful Bridal Suite. Each guest room is loaded with 40" HD LCD tvs with HBO and Cinemax, voice mail, data port phones, high-speed internet access, coffee pots, iron/ironing boards, micro fridge, microwave and a hair dryer. Outside your room you are offered an indoor/outdoor swimming pool with a whirlpool, game room, exercise room, business center, gift shop. Our full-Service Restaurant, the Carriage House Restaurant, features a daily lunch buffet, dinner menu and Room Service.

Our professional service staff handles our Banquet/Meeting rooms, which is there to insure that your affair will be handled with the impeccable service that you demand and deserve. You can choose from our selected menus, or our catering staff will be pleased to customize a menu to suit your specific needs.

*You Can Rest Assured That Your Function Will Be An Event To Remember!*

Standard Room: King or Queen Doubles

Business Class Room: King Bed with living Room

Two Room Suites Feature: Living Room with One Bedroom.

Presidential Suite Features: Living Room with Two Bedrooms.

Two-Room Bridal Suite Features: Queen Canopy Bed with Jacuzzi. and Living Room

We Thank You For Choosing The RAMADA of Paintsville!

# LUNCH

## BURGERS Or BBQ AND ALL THE FIXIN'S

(Both for a up charge)

Hamburgers Or BBQ & Buns

Choice of:

French Fries, Spicy Potato Wedges,

Baked Beans

Choice of Cold Salad:

Potato Salad, Cole Slaw, Pasta Salad

Iced Tea &

Assorted Soft Drinks

Assorted Cookies and Brownies for Dessert

## SOUP & SALAD BAR

Your Selection of 2 Soups:

Chili, Vegetable, Potato, Chicken Noodle, Cream  
of Broccoli, Tomato, Cream of Mushroom

Large Bowl of Tossed Salad and all the 'fixin's'

Choice of Cold Salad:

Potato Salad, Cole Slaw, Pasta Salad

Fresh Baked Rolls

Iced Tea &

Assorted Soft Drinks

Assorted Cookies and Brownies for Dessert

## THE DELI

A Selection of:

Roast Beef, Turkey & City Ham

Fresh Assorted Breads

A Selection of:

Cheddar & Swiss Cheeses

All The Fixins'

Lettuce , Sliced Tomatoes

Red Onion & Pickle Halves

Bowl of Potato Chips

Choice of Cold Salad:

Potato Salad, Cole Slaw, Pasta Salad

Iced Tea &

Assorted Soft Drinks

Assorted Cookies and Brownies for Dessert

*\*Served Buffet Style for Groups of 30 or more*

*\*Served as a Plated Meal at additional cost*

# DINNER MENU

## CHOICE OF 1, 2, or 3 ENTRÉE'S

Special Recipe Breaded Fish w/Hush Puppies

Top Round of Roast Beef w/Gravy

Baked Ham w/Pineapple or Raisin Sauce

Roasted Turkey w/Cornbread Dressing and Gravy

Tender Baked Chicken on a Bed of Rice

Country Fried Steak and Gravy

Southern Fried Chicken w/Homemade Gravy

Cheddar Chicken

Old Fashion Chicken-n-Dumplin's

Sauerkraut and Franks

Breaded Tender Pork Chops

Pork Tenderloin

Smothered Chicken

## CHOICE OF 2 or 3 SIDES

Creamy Whipped Potatoes

Country Green Beans w/Ham

Stir Fry Vegetables

(Broccoli, Green Beans, Carrots, mushrooms)

Garden Blend (Long Grain Rice w/Small Vegetables)

Baby Bakers (Oven Brown Potatoes)

Broccoli Casserole

Scalloped Potatoes

Glazed Baby Carrots

Broccoli Spears w/Lemon Butter or Cheese Sauce

Macaroni w/Creamy Cheese Sauce or Stewed Tomatoes

Buttered Whole Kernel Corn

Corn on the Cob

Sugar Snap Peas

## ALL BUFFETS INCLUDE:

Fresh Garden Salad

Assorted Desserts

Jumbo Homemade Yeast Rolls & Butter

And Choice of:

Coffee, Iced Tea, Pepsi, Diet Pepsi, Iced Water

*\*Served Buffet Style for Groups of 30 or more*

*\*Served as a Plated Meal at additional cost*

# THEMED DINNERS

## LET'S HAVE SOME FUN!

EACH THEME COMES WITH CORRESPONDING DECORATIONS AND  
A SPECIAL SOUVENIR GIFT CHOICE OF BEVERAGE.

### HAWAIIAN LUAU

#### ENTRÉE'S:

HONEY GLAZED HAM  
W/ PINEAPPLE & CHERRIES (CARVED ON THE LINE)

GRILLED MAHI MAHI  
W/ PINEAPPLE RUM GLAZE

#### CHOICE OF THREE SIDES:

GARDEN BLEND RICE  
SWEET/BAKED POTATOES  
STIR FRY VEGETABLES  
BAKED BEANS/GREEN BEANS

#### BUFFET INCLUDES:

TOSSED GARDEN SALAD W/ DRESSING OPTIONS  
HAWAIIAN BREAD  
ASSORTED HAWAIIAN DESSERTS

### SOUTH OF THE BORDER

#### ENTRÉE'S:

SOFT SHELL TACOS  
(W/ DICED TOMATO, SHREDDED LETTUCE,  
JALAPENOS & SHREDDED CHEESE)

CHICKEN ENCHILADAS  
STEAK/CHICKEN FAJITAS  
W/ ONIONS & PEPPERS

#### CHOICE OF TWO SIDES:

MEXICAN RICE  
REFRIED BEANS  
CORN W/ RED PEPPERS

#### BUFFET INCLUDES:

TORTILLA CHIPS  
W/ SALSA & CHEESE  
ASSORTED DESSERTS

### ROUND EM' UP COWBOY

#### ENTRÉE'S

COUNTRY FRIED CHICKEN  
BBQ RIBS

#### CHOICE OF THREE SIDES:

CREAMY WHIPPED POTATOES  
W/ CHICKEN GRAVY  
FRIED POTATOES  
CORN ON THE COB  
BAKED BEANS/GREEN BEANS  
MAC n CHEESE

#### BUFFET INCLUDES:

TOSSED GARDEN SALAD W/ DRESSING OPTIONS  
OR CREAMY COLE SLAW  
JUMBO ROLLS/CORNBREAD  
ASSORTED DESSERTS

### COAL MINER'S BUFFET

#### ENTRÉE'S

CHICKEN & DUMPLINGS  
SALMON PATTIES  
SAUERKRAUT & WIENERS

#### CHOICE OF THREE SIDES:

FRIED POTATOES  
NEW ROASTED POTATOES  
SOUP BEANS W/ CORNBREAD  
COUNTRY GREEN BEANS W/ BACON  
BUTTERED CORN / MUSTARD GREENS  
MACARONI & TOMATOES

#### BUFFET INCLUDES:

CREAMY COLESLAW  
JUMBO ROLLS/CORNBREAD  
ASSORTED DESSERTS

# FACILITY LAYOUT

## Eastern Kentucky's Finest Full-Service Hotel

Specializing in Conferences, Conventions, Professional Development and Training Seminars, Elegant Weddings, Receptions and Dinner Banquets

- 130 Guest Rooms
- Suites & Jacuzzi Rooms
- 7 Banquet and Meeting Rooms
- 600+ Banquet / Meeting Capacity
- Over 14,000 Sq. Ft. of Meeting Space
- Beautiful 38,000 Sq. Ft. Garden Atrium
- Professional Catering Service
- Full-Service Restaurant
- Exercise Facility
- Indoor / Outdoor Pool
- Business Center
- Free High Speed Wireless Internet Access
- Meeting Planning Assistance
- Activity Planning Assistance

