# Welcome To Ramada

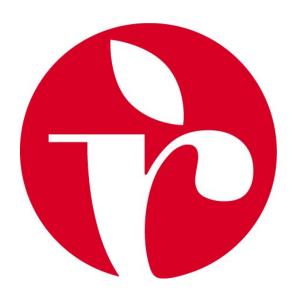


### **Event Specialists**

Thank You for choosing Ramada we are proud to serve your meeting and accommodation needs. Whether you are planning an intimate business meeting, small convention, a wedding or a social gathering, Ramada provides you with the experience, expertise and meeting and conference facilities to make your event a success.

Your success and your guest's satisfaction is our ultimate goal.

.<u>www.ramadapaintsville.com</u>





# **OUTSIDE CATERING**

<u>CATERING TO SUCCESS:</u> Our experience and mark of excellence is the RAMADA difference. Your success and your guest's satisfaction is our ultimate goal. Collectively our clients and their guests are the judges of our performance.

We've catered events large and small, formal and casual, business and social, from a private dinner to elaborate formal weddings. We're experienced in all phases that culminate into successful events.

<u>EVENT SPECIALISTS:</u> A lot of planning goes into making a successful business or social event. Our director of sales is experienced in event planning and is prepared to assist in many capacities-from floor plan designs, adapting to various site locations, menu selections, theme suggestions, to other specialized requirements.

<u>CATERING TO OFF-SITE EVENTS:</u> In addition to having in-house events the Ramada caters events throughout eastern Kentucky. A \$50 assessment fee and \$1.00 per mile will be added for off-site catering.

# **BANQUET POLICIES & PROCEDURES**

The <u>RAMADA</u> and <u>CONFERENCE CENTER</u> enjoys working with groups and event planners to make their event as pleasant as possible. Our catering department offers a wide selection of delicious foods for your banquet needs.

BANQUET PRICING POLICY: Menu selections should be submitted to the sales off ice at least two weeks prior to the function. A guaranteed number of persons to be served is required seven (7) days prior to the event. Food will be in the amount of 10% over your specified guarantee. The groups will be required to pay for the guaranteed number of guests. All banquet prices are subject to an overall \$50 setup fee, 6% State tax unless you are state tax exempt and present a tax exempt certificate and 3% city tax, a service charge of 18% of the total food and beverage will be added to the bill. Due to varying economic conditions, all prices quoted are subject to change prior to confirmation of your event.

<u>FOOD AND BEVERAGE:</u> In conforming to Kentucky Health Ordinances, and ABC, <u>NO Food or **Alcoholic**</u> Beverage items may be brought into banquet areas by the patron or its guests.

<u>PAYMENT AND BILLING:</u> Payment at the beginning of the function is required unless prior credit arrangements have been made with the Hotel Management. After your function, an itemized bill with any additional items will be presented for your signature with payment due upon receipt of invoice.

# **GROUP BOOKING POLICIES & PROCEDURES**

<u>ROOM RATES:</u> Quotes are assessed based on the number of reserved sleeping rooms stated in the contract. If the actual net number of sleeping rooms is reduced by more than ten percent (10%), management reserves the right to reassess and re-establish a revised room rate.

<u>DEPOSIT/ROOMING LIST/PAYMENT:</u> The specific deposit and payment terms are outlined in the contract. It is understood that all payments must be made in U.S. dollars. If any portion of the Hotel charges is to be billed, prior credit approval must be obtained from the Hotel. Each group member prior to departure must pay all incidental charges from the hotel. Credit policy is net 10 days.

<u>CANCELLATION POLICY:</u> Should cancellation of the rooms become necessary, the Hotel must receive cancellation notification in writing prior to the cancellation date indicated on the Rooms contract. If a cancellation occurs after that date, the refunding of any deposit or monies received, as prepayment will be made at the discretion of the Hotel. The customer may also be liable for the payment of additional penalties if the Hotel's liability to resell the sleeping rooms or meeting space is impaired because of a late cancellation.

<u>BAGGAGE HANDLING:</u> Baggage handling is subject to the rates and condition outlined on the contract. If baggage must be stored or re-handled, an additional charge my be added.

<u>HOTEL ARRIVALS AND DEPARTURES:</u> During periods of high occupancy, group rooms may not be available upon arrival. Rooms will be made for groups check-in as soon as possible. Normal check-in is 3:00pm. Checkout is 11:00 am.

EXTRA PERSONS, ROLLAWAYS, AND CRIBS: There is no charge for children under the age of 12, providing they share the same room with their parent(s) with existing bedding. There is no charge for cribs and a \$10.00 charge for rollaway.

<u>ALTERNATIVE ACCOMODATIONS"</u> The Hotel reserves the right to accommodate the group, or any part thereof, in another hotel of equivalent or better standing as determined in the reasonable judgment of the Hotel for the duration of the group's stay or any part thereof at no extra charge to the agent, regardless of the price alternative accommodations.

# **AMENITIES**

The <u>RAMADA and CONFERENCE CENTER</u> is located in downtown Paintsville. "The City Between the Lakes", is located just off route 23, on "The Country Music Highway". The hotel is within walking distance to a hospital, school, business district, and the Annual Apple Festival.

We specialize in meetings, banquets, conferences, conventions, weddings & receptions. We can provide flexible meeting facilities to suit any need, from our Executive Board room to our Garden Atrium seating 450 people.

We have 132 guest rooms, which include Jacuzzi rooms, Two-Room suites, and our beautiful Bridal Suite. Each guest room is loaded with cable TV, seven channels of HBO, and voice mail, data port phones, high-speed internet access, coffee pots, iron/ironing boards and a hair dryer.

Outside your room you are offered an indoor/outdoor swimming pool with a whirlpool, game room, exercise room, business center, gift shop. Our full-Service Restaurant, the Carriage House Restaurant, features a daily lunch buffet, dinner menu and Room Service.

Our professional service staff handles our Banquet/Meeting rooms, which is there to insure that you affair will be handled with the impeccable service that you demand and deserve. You can choose from our selected menus, or our catering staff will be pleased to customize a menu to suit your specific needs.

You Can Rest Assured That Your Function Will Be An Event To Rememberl

Two Room Suites Feature: Living Room with One Bedroom.

Jacuzzi Suites Feature: Queen Single with Jacuzzi.

Presidential Suite Features: Living Room with Two Bedrooms.

Two-Room Bridal Suite Features: Queen Canopy Bed with Jacuzzi. and Living room

We Thank You For Choosing The RAMADA of Paintsville!

# **BREAKFAST**

#### THE CONTINENTAL

Fresh Baked Muffins Assorted Danish Fresh Seasonal Fruit Whipped Butter Orange Juice , Milk Coffee or Hot Tea

#### **KENTUCKY BUFFET**

Fluffy Scrambled Eggs
Crisp Bacon & Sausage Patties
KY Style Home Fries
Southern Style buttered Grits
Country Style Gravy w/
Homemade Biscuits
Fried Apples
Assorted jellies & Jams
Whipped butter
Orange Juice , Milk
Coffee or Hot Tea

#### **RISE & SHINE**

Fluffy Scrambled Eggs
Crisp Bacon & Sausage Patties
Pancakes w/Maple Syrup
Country Style Fried Potatoes
Home-Style Gravy & Biscuits
Assorted Jellies & Jams
Orange Juice , Milk
Coffee or Hot Tea

\*Served Buffet Style for Groups of 30 or more \*Served as a Plated Meal at additional cost



# BURGERS OF BBQ AND ALL THE FIXIN'S

Hamburgers Or BBQ & Buns
Choice of:
French Fries, Spicy Potato Wedges,
Baked Beans
Choice of Cold Salad:
Potato Salad, Cole Slaw, Pasta Salad
Iced Tea &
Assorted Soft Drinks
Assorted Cookies for Dessert

#### **SOUP & SALAD BAR**

Your Selection of 2 Soups:
Chili, Vegetable, Potato, Chicken Noodle, Cream of Broccoli, Tomato, Cream of Mushroom
Large Bowl of Tossed Salad and all the 'fixin's"

<u>Choice of Cold Salad:</u>
Potato Salad, Cole Slaw, Pasta Salad
Fresh Baked Rolls
Iced Tea &
Assorted Soft Drinks
Assorted cookies for Dessert

#### THE DELI

A Selection of:

Roast Beef, Smoked Turkey & City Ham
Fresh Assorted Breads
A Selection of:
Cheddar, Jack & Swiss Cheeses
All The Fixins'
Lettuce, Sliced Tomatoes
Red Onion & Pickle Halves

Tossed Salad Bar with all the "fixin's"
Bowl of Potato Chips
Choice of Cold Salad:
Potato Salad, Cole Slaw, Pasta Salad
Iced Tea &
Assorted Soft Drinks
Assorted Cookies for Dessert

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# **BREAKS**

### **MORNING**

Coffee Per Pot
Juice by the Pitcher
Individual Assorted Juices
Breakfast Brownies
Home-Made Biscuits w/Assorted Jellies & Jams
Sausage Biscuit
Ham Biscuit w/City Ham

Assorted Fruit Danish
Bagels with Cream Cheese Spread
Assorted Mini-Muffins
Assorted Jumbo Muffins
Glazed Donuts per Dozen
Fresh Breakfast Fruit Tray
Assorted Scones

#### **AFTERNOON**

Coffee per Pot
Assorted Fruit Juices
Individual Soft Drinks
Soft Drinks by the 2-Liter
Iced Tea by the Pitcher
Spring Water by the Bottle
Punch
Beverage Station

Assorted Cookies
Popcorn
Chip-n-Dip Bowl
Pretzel Bowl
Trail Mix
Nachos & Cheese
Fresh Veggie Tray
Brownies

# <u>DINNER</u> <u>MENU</u>

### CHOICE OF 1, 2, or 3 ENTRÉE'S

Special Recipe Breaded Fish w/Hush Puppies
Top Round of Roast Beef w/Gravy
Baked Ham w/Pineapple or Raisin Sauce
Roasted Turkey w/Cornbread Dressing and Gravy
Tender Baked Chicken on a Bed of Rice
Country Fried Steak and Gravy

Southern Fried Chicken w/Homemade Gravy
Cheddar Chicken
Old Fashion Chicken-n-Dumplin's
Sauerkraut and Smoked Sausage
Breaded Tender Pork Chops
Pork Tenderloin
Smothered Chicken

#### **CHOICE OF 2 or 3 SIDES**

Creamy Whipped Potatoes
Country Green Beans w/Ham
Stir Fry Vegetables
(Broccoli, Green Beans, Carrots, mushrooms)
Garden Blend (Long Grain Rice w/Small Vegetables)
Baby Bakers(Oven Brown Potatoes)
Broccoli Casserole

Scalloped Potatoes
Glazed Baby Carrots
Broccoli Spears w/Lemon Butter or Cheese Sauce
Macaroni w/Creamy Cheese Sauce or Stewed Tomatoes
Buttered Whole Kernel Corn
Corn on the Cob
Sugar Snap Peas

#### **ALL BUFFETS INCLUDE:**

Fresh Garden Salad
Assorted Desserts
Jumbo Homemade Yeast Rolls & Butter
And Choice of:
Coffee, Iced Tea, Pepsi, Diet Pepsi, Iced Water

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# ORSD'OEUVRES

#### **MEATBALLS**

Swedish Meatballs in Brown Gravy Italian Meatballs (in Sweet & Sour Sauce or BBQ Sauce)

#### CHICKEN

Ramaki (Chicken Livers Wrapped in Bacon & Broiled) Buffalo Wings (Spicy or BBQ) Breaded Chicken Fingers w/Honey Mustard or BBQ

#### SEAFOOD

Chilled Jumbo Shrimp w/Tangy Cocktail Sauce Breaded Shrimp w/Tangy Cocktail Sauce

#### **CHILLED**

Ham Roll Ups w/flavored Cream Cheese

Fresh Veggie Tray w/Ranch Dip

Fresh Fruit Tray Assortment of Seasonal Fruit

Fruit Ball w/Graham Crackers

Fresh Fruit & Cheese Kabobs

Cheese Ball w/Assorted Crackers Chicken Salad Croissants

Assorted Cubed Cheese & Cracker Tray Assorted Finger Sandwiches (Chicken Salad, Ham Salad, Pimento Cheese, Tuna Salad Celery Wedges W/Herb Cream Cheese Filling Angel Eggs Macaroni Salad Rotini Salad Zesty Potato Salad Pineapple Chicken Salad Seafood Salad Delight

### **HEATED**

Jalapeno Hot or Mild Poppers Mozzarella Cheese Sticks Spinach Artichoke Dip w/ Tortilla Chips 12" Pizzas (Cheese, Pepperoni or Supreme)

Angel Biscuits w/Country or City Ham Ega Rolls w/Sweet & Sour Sauce Deep Fried Breaded Mushrooms w/Marinara Dip Cocktail Franks in BBQ Sauce Cheesecake Bites w/ assorted dips

### **ELABORATE EXTRAS**

Fiesta Table Nacho Cheese Fountain Ringed W/Nacho Chips & Tortilla Shells Jalapenos, Diced Tomatoes, Lettuce, Sour Cream, Shredded Cheese, Chili Peppers, Salsa, Refried Beans, Taco Beef.

Mashed Potato Bar Whipped Idaho and Sweet Potatoes

Served with Assorted Toppings

Petit Fours Pretzels

Fruit Table Colossal Variety Of assorted Fresh Fruits Served With Creamy fruit Dips

Carving Station Top Round Roast Beef, Black Oak Ham or Prime Rib

**ASSORTED** 

Chips-n-Dip Nachos-n-Cheese Trail Mix

Elaborate Bread Table Assorted Array of Fresh Baked Bread

Chocolate Fountain Table

Milk or White Chocolate Fountain

Ringed With Fresh Fruit

Angel Food Cake, Pretzel Sticks,

Rice Crispy Treats & Creamy Fruit Dip

Party Mints Mixed Nuts

# HEART HEALTHY MENU

### Chef Salad Plate \$7.99

Fresh garden greens topped with julienne strips of Turkey, Ham, American and Swiss Cheese

# Grilled Chicken, Grilled Steak or Shrimp Salad Plate \$9.99

Strips of grilled Chicken Breast or grilled Shrimp or Grilled Steak atop of a bed of fresh garden greens, garnished with red onion rings, cucumbers, tomato wedges, green peppers

### **Stuffed Tomato \$6.99**

Red ripe Tomato, stuffed with Chicken Salad atop a bed of lettuce

### Chicken or Tuna Salad Sandwich \$6.99

Served on Croissant with Pickle Spear

### Chicken or Steak Stir Fry \$12.99

Julienne slices of Chicken or Steak, Vegetables sautéed in Extra Virgin Olive Oil Served over a Bed of Rice

### Char-Broiled Chicken Breast Plate \$10.99

Boneless, skinless Breast of Chicken seasoned just right, Charbroiled to perfection Served with Steamed Vegetables, Garden Salad

### Salmon Filets \$14.99

Pan Sautéed with Special Seasoning Served on a bed of rice with Steamed Vegetables

# **Grilled Shrimp Skewers** \$11.99

Two Skewers served on a bed of rice with steamed vegetables

### Fresh Fruit Dish \$6.99

A generous portion of Fresh Mixed Seasonal Fruit Served with Tuna or Chicken Salad and Crackers on the side

## All Entrees Served with Choice of Dressing & Dessert

#### **DESSERT CHOICES**

Sugar Free Jell-O Salad with Fresh Fruit
Fresh Fruit and Yogurt

Price Does Not Include Beverage or 9% Sales Tax and 18% Gratuity

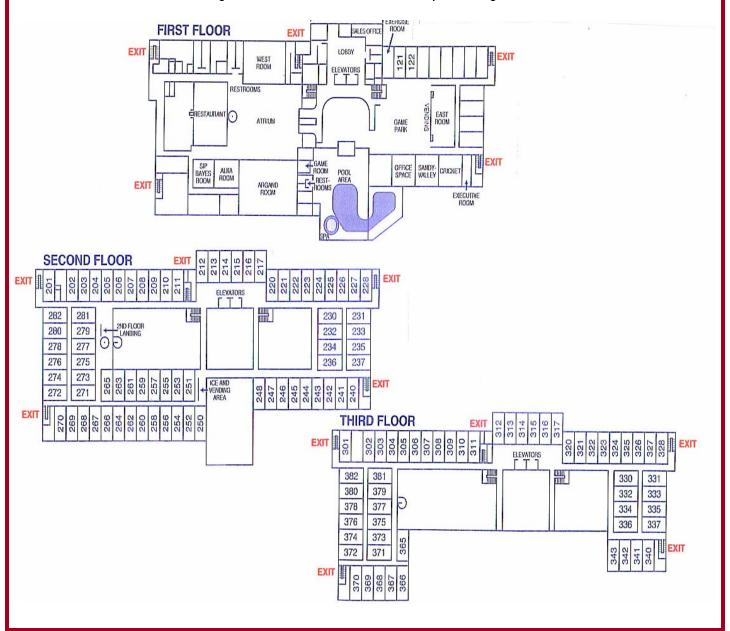
# <u>FACILITY</u> <u>LAYOUT</u>

# Eastern Kentucky's Finest Full-Service Hotel

Specializing in Conferences, Conventions, Professional Development and Training Seminars, Elegant Weddings, Receptions and Dinner Banquets

- 131 Guest Rooms
- Suites & Jacuzzi Rooms
- 7 Banquet and Meeting Rooms
- 600+ Banquet / Meeting Capacity
- Over 14,000 Sq. Ft. of Meeting Space
- Beautiful 38,00-0 Sq. Ft. Garden Atrium
- Professional Catering Service

- Full-Service Restaurant
- Exercise Facility
- Indoor / Outdoor Pool
- Business Center
- Free High Speed Internet Access
- Meeting Planning Assistance
- Activity Planning Assistance



# BANQUET ROOM CAPACITY

Meeting room	<u>Dimensions (in Ft.)</u>				Set-Up Style & Capacity					
	Length	Width	Ceiling	Sq. Ft.	Banquet	Theatre	Classroom	Conference	Ushape	Hollow Sq.
Argand	61	44	10	2684	200	300	100	50	60	50
East Room	50	26	8	1300	75	100	50	40	32	50
West Room	44	29	10	1276	75	75	50	40	32	50
Alka Room	24	22	10	528	32	50	24	30	20	24
Sip Bayes room	24	22	10	528	32	50	24	30	20	24
Sandy Valley	24	24	9	576	30	50	24	30	20	24
Cricket Room	24	24	9	576	30	50	24	30	20	24
Executive Room	24	12	9	288				12		
Atrium	78	30	4602	400	400					
Gazebo	38	45	30	1 <i>7</i> 10	75	120				